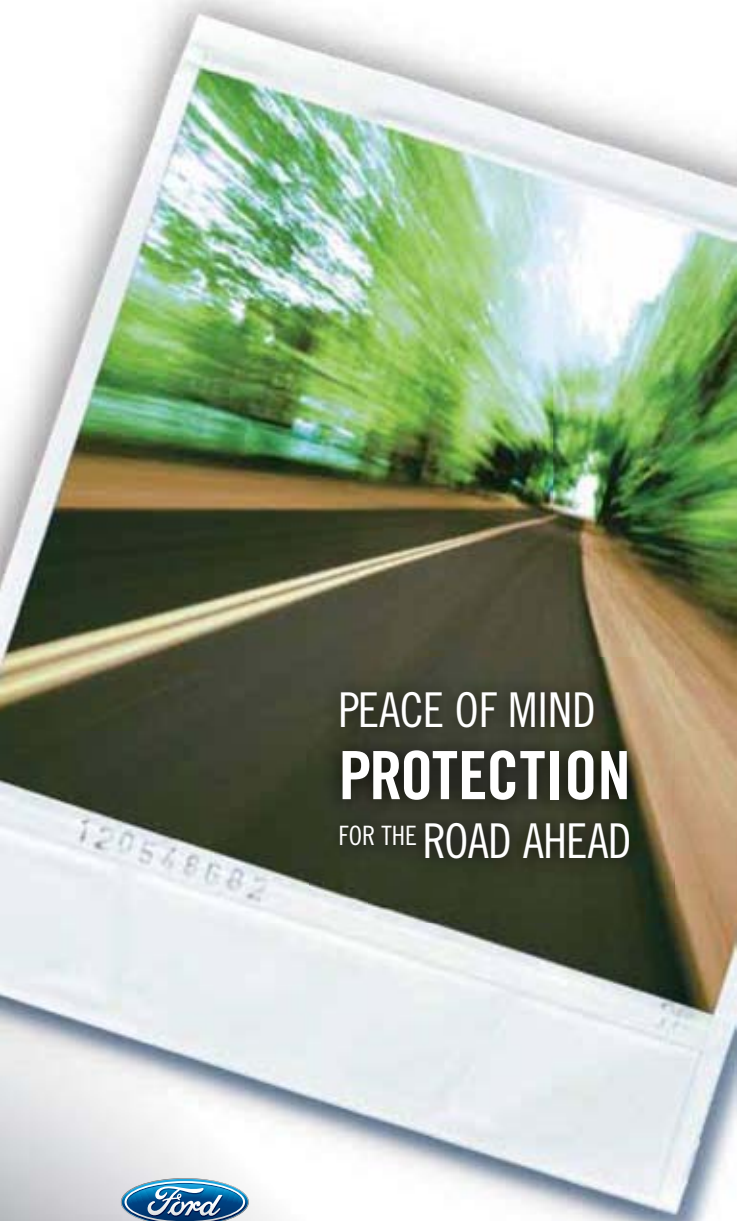


FORD MAINTENANCE PROTECTION PLAN



PEACE OF MIND
PROTECTION
FOR THE ROAD AHEAD

120548682



Extended Service Plan

THE FORD MAINTENANCE PROTECTION PLAN (FMPP) IS FORD'S PREMIUM PREPAID MAINTENANCE PLAN

FMPP makes it easy for you to maintain your vehicle according to Ford's scheduled maintenance requirements!

FMPP COVERAGE

Covers **all** required scheduled maintenance for Ford vehicles, as outlined in your vehicle's Owner's Guide†.

Includes coverage of 8 wear items as required, due to normal wear or defect:

- Brake pads and linings
- Brake rotors
- Clutch disc
- Engine belts, hoses and hose clamps
- Light bulbs (excludes LED lamps and headlamps)
- Shock absorbers
- Spark plugs
- Wiper blades

Coverage begins at the time of plan purchase and ends at the selected time or distance travelled limitation (whichever occurs first); time and distance travelled limitations are calculated from zero kilometres and the warranty start date (whichever occurs first).

Plans may be purchased on Ford vehicles before the earlier of 12 months or 20,000 kilometres from the warranty start date.

FMPP FOR YOUR VEHICLE, PEACE OF MIND FOR YOU

- ✓ Helps protect you against the rising costs of maintenance
- ✓ Regular scheduled maintenance will help ensure your vehicle's optimum performance
- ✓ Helps maximize the resale or lease-end value of your vehicle
- ✓ Service at all Ford and Lincoln Dealers in Canada and the United States
- ✓ The only prepaid maintenance plan backed by Ford Motor Company of Canada, Limited
- ✓ A smart way to protect your investment for just pennies a day
- ✓ An easy way for you to regularly maintain your vehicle according to Ford's scheduled maintenance requirements – plus coverage of 8 wear items, when required due to normal wear or defect
- ✓ With Genuine Ford Parts & Service, you can be confident that your vehicle will be serviced using Ford approved parts for superior fit, finish and overall performance
- ✓ Ford factory-trained Technicians receive the latest in comprehensive Ford training to help ensure that your vehicle is fixed right, the first time

† Up to the maximum number of service visits included in the selected plan.

FORD MAINTENANCE PROTECTION PLAN

SELECT THE COVERAGE THAT IS RIGHT FOR YOU

With FMPP, there is a plan that is right for you.

TIME AND DISTANCE SELECTIONS

There are a variety of time and distance selections to choose from based on your driving habits.

- The number of service visits listed for each of the plans is the maximum number of visits covered[§]. Should the maximum number of service visits be reached prior to the expiration of the selected plan, you can still enjoy the peace of mind that the plan's 8 wear items will still be covered during the selected plan coverage period.
- While maintenance services can be completed at any time during the plan coverage, Ford Motor Company of Canada, Limited recommends that the scheduled maintenance, as outlined in your vehicle's Owner's Guide, be followed. This will help ensure your vehicle's best performance.

MAINTENANCE INTERVAL SELECTIONS

Your driving habits and vehicle's needs will help determine the optimum maintenance interval for you. FMPP provides an array of maintenance interval selections, including:

- Every 6 month / 8,000 km
- Every 6 month / 12,000 km
- Every 12 month / 16,000 km

The 6 month/8,000km maintenance interval selection is serviced according to Special Operating Conditions. The other intervals are serviced according to Normal Operating Conditions. Refer to your Owner's Guide and consult your Dealer for the Maintenance Interval Selection that is right for you.

[§] Depending on the time or distance maintenance intervals followed, the number of service visits received may not necessarily reflect the maximum number of service visits listed to the right. See your Dealer for details.

FORD MAINTENANCE PROTECTION PLAN (FMPP) COVERAGE FOR SCHEDULED MAINTENANCE

FMPP covers all required scheduled maintenance for Ford vehicles as outlined in your Owners Guide.† The following is a list of the required maintenance for your vehicle. Your actual plan will be based on your Ford vehicle's maintenance needs as outlined in your Owners Guide. See side panel for FMPP for Diesel vehicles and Cab and Chassis vehicles.

These services will be performed at every service visit with the plan you select:

- Change engine oil and filter
- Rotate tires, inspect tire wear and measure tread depth
- Inspect wheels and related components for abnormal noise, wear, looseness or drag
- Inspect rear axle and U-joints; lubricate, if equipped with grease fittings (AWD vehicles)
- Perform multi-point inspection (includes, but not limited to, the inspection of):
 - Fluid levels and top-up if necessary
 - Tires for wear and proper pressure including spare
 - Radiator, cooler, heater, A/C hoses
 - Windshield for cracks, chips, pits
 - Suspension component for leaks or damage
 - Washer spray and wiper operation
 - Engine air filter
 - Steering and linkage
 - Battery performance
- Inspect automatic transmission fluid level (if equipped with a dipstick); consult Dealer for requirements
- Inspect brake pads, shoes, rotors, drums, brake linings, hoses and parking brake
- Inspect engine cooling system strength and hoses
- Inspect exhaust system and heat shields
- Inspect half-shaft dust boots, if equipped
- Inspect steering linkage, ball joints, suspension, tie-rod ends, driveshaft and U-joints; lubricate if equipped with grease fittings
- Inspect cabin air filter (if equipped)

Additional services may be performed at specific service visits, depending upon your "Time and Distance Selections" and "Maintenance Interval Selections" (consult your Owner's Guide for details):

- Replace cabin air filter (if equipped)
- Replace climate-controlled seat filter (if equipped)
- Replace engine air filter
- Change engine coolant
- Replace spark plugs
- Inspect accessory drive belt(s)
- Change automatic or manual transmission fluid
- Change transfer case fluid (4WD vehicles)

FMPP also includes coverage for 8 wear items as required, due to normal wear or defect:

- Brake pads and linings
- Brake rotors
- Clutch disc
- Engine belts, hoses and hose clamps
- Light bulbs (excludes LED lamps and headlamps)
- Shock absorbers
- Spark plugs
- Wiper blades

AVAILABLE FORD MAINTENANCE PROTECTION PLANS

Time and Distance Selections

CARS & TRUCKS AND DIESEL ENGINE VEHICLES

Maintenance Interval Selections

			Maintenance Interval Selections		
			6 months/ 8,000 km	6 months/ 12,000 km	12 months/ 16,000 km
2 Year Plan	40,000 km	Maximum No. of Service Visits	5	4	2
	50,000 km		6	4	3
3 Year Plan	60,000 km	Maximum No. of Service Visits	7	6	3
	75,000 km		9	6	4
4 Year Plan	60,000 km	Maximum No. of Service Visits	8	8	4
	80,000 km		10	8	5
	100,000 km		12	8	6
	120,000 km		15	10	7
5 Year Plan	100,000 km	Maximum No. of Service Visits	12	10	6
	150,000 km		18	12	9
6 Year Plan	120,000 km	Maximum No. of Service Visits	15	12	7
	200,000 km		25	16	12
7 Year Plan	150,000 km	Maximum No. of Service Visits	18	14	9
	200,000 km		25	16	12

† Up to the maximum number of service visits included in the selected plan.



THERE'S AN FMPP THAT IS RIGHT FOR YOU

In addition to FMPP for cars and trucks, FMPP is available on eligible Diesel vehicles and Cab & Chassis vehicles.

FMPP – DIESEL VEHICLES

- Ford Power Stroke® Diesel vehicle owners can also benefit from the added convenience and peace of mind of a Ford prepaid maintenance plan! FMPP covers all required scheduled maintenance specifically for Ford diesel vehicles, as outlined in your vehicle's Owner's Guide Diesel Supplement plus 8 wear items.
- The fill up or top off of diesel exhaust fluid (DEF) is included in your FMPP, when it is part of an eligible maintenance scheduled service.
- See your Dealer for more details about FMPP designed especially for your diesel vehicle!

FMPP – CAB AND CHASSIS VEHICLES

- FMPP is available on cab and chassis vehicles with a variety of time and distance selections tailored to Cab & Chassis customers.
- Covers all required scheduled maintenance as outlined in your vehicle's Owner's Guide plus 8 wear items. This added peace of mind is especially important for commercial customers by offering the ease of prepaid maintenance to help ensure a vehicle's best performance.
- Speak to your Dealer for more information regarding specific FMPP plan availability.

FORD MAINTENANCE PROTECTION PLAN

TRAVELLING WELL WITH FORD MAINTENANCE PROTECTION PLAN (FMPP)

CONFIDENCE FOR THE ROAD AHEAD

When you decide to purchase or lease your vehicle, you want the peace of mind that your vehicle is well maintained for the road ahead. Regular scheduled maintenance will help ensure your vehicle's optimum performance. Why not start your vehicle off on the right foot with prepaid maintenance? The Ford Maintenance Protection Plan (FMPP) is an easy way for you to regularly maintain your vehicle according to Ford's scheduled maintenance requirements.

OPTIONAL FIRST-DAY RENTAL VEHICLE BENEFITS

Optional first-day rental coverage is available and provides rental vehicle reimbursement on covered maintenance services. You will be reimbursed up to \$30/day for up to 2 days! Never be without a vehicle – even when your vehicle is in for its maintenance appointment.

NO DEDUCTIBLE

FMPP has a \$0 deductible!

COMPLEMENT YOUR FMPP WITH ANOTHER EXTENDED SERVICE PLAN (ESP)

Complement your FMPP with another Ford Extended Service Plan (ESP) – PremiumCARE, ExtraCARE, BaseCARE or PowertrainCARE. Ford ESP covers the parts and labour on many vehicle components, for up to 7 years or 200,000 kilometres (whichever occurs first). Ask your Dealer for details.



Extended Service Plan



Service at all Ford and Lincoln Dealers in Canada and the U.S.



100% Backed by Ford Motor Company of Canada, Limited

The only Extended Service Plan backed by Ford Motor Company of Canada, Limited



Limit Out-Of-Pocket Expenses

On covered repairs, there is no deductible



Genuine Ford Parts and Service

Repairs are made with Ford approved parts by Ford factory-trained Technicians



Optional Rental Vehicle Benefits

Coverage for up to two days of rental reimbursement for a covered repair is available.



Coverage is Transferable

FMPP is transferable and may increase the resale value if you sell your vehicle



Easy Financing

May be included in your finance contract in most cases



Peace of Mind Protection

A smart way to help protect your investment for only pennies per day

This brochure is intended to provide general information about Ford FMPP/ESP as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Guide for complete details regarding required scheduled maintenance.

VEHICLE MAKE _____	MODEL _____	DATE OF PURCHASE _____
YEAR _____	<input type="checkbox"/> NEW <input type="checkbox"/> PRE-OWNED	/ / _____
TIME/DISTANCE _____	PRICE \$ _____	ODOMETER _____

