

# FORD MAINTENANCE PROTECTION PLAN

## SELECT THE COVERAGE THAT IS RIGHT FOR YOU

With FMPP, there is a plan that is right for you.

### TIME AND DISTANCE SELECTIONS

There are a variety of time and distance selections to choose from based on your driving habits.

- The number of service visits listed for each of the plans is the maximum number of visits covered<sup>§</sup>. Should the maximum number of service visits be reached prior to the expiration of the selected plan, you can still enjoy the peace of mind that the plan's 8 wear items will still be covered during the selected plan coverage period.
- While maintenance services can be completed at any time during the plan coverage, Ford Motor Company of Canada, Limited recommends that the scheduled maintenance, as outlined in your vehicle's Owner's Guide, be followed. This will help ensure your vehicle's best performance.

### MAINTENANCE INTERVAL SELECTIONS

Your driving habits and vehicle's needs will help determine the optimum maintenance interval for you. FMPP provides an array of maintenance interval selections, including:

- Every 6 month / 8,000 km
- Every 6 month / 12,000 km
- Every 12 month / 16,000 km

The 6 month/8,000km maintenance interval selection is serviced according to Special Operating Conditions. The other intervals are serviced according to Normal Operating Conditions. Refer to your Owner's Guide and consult your Dealer for the Maintenance Interval Selection that is right for you.

<sup>§</sup> Depending on the time or distance maintenance intervals followed, the number of service visits received may not necessarily reflect the maximum number of service visits listed to the right. See your Dealer for details.

## FORD MAINTENANCE PROTECTION PLAN (FMPP) COVERAGE FOR SCHEDULED MAINTENANCE

FMPP covers all required scheduled maintenance for Ford vehicles as outlined in your Owners Guide.<sup>†</sup> The following services are representative of the required maintenance for your vehicle. Your actual plan will be based on your Ford vehicle's maintenance needs as outlined in your Owner's Guide. See side panel for FMPP for Diesel vehicles and Cab and Chassis vehicles.

### These services will be performed at every service visit with the plan you select:

• Change engine oil and filter		
• Rotate tires, inspect tire wear and measure tread depth		
• Inspect wheels and related components for abnormal noise, wear, looseness or drag		
• Inspect rear axle and U-joints; lubricate, if equipped with grease fittings (AWD vehicles)		
• Perform multi-point inspection (includes, but not limited to, the inspection of):		
- Fluid levels and top-up if necessary	- Windshield for cracks, chips, pits	- Engine air filter
- Tires for wear and proper pressure including spare	- Suspension component for leaks or damage	- Steering and linkage
- Radiator, cooler, heater, A/C hoses	- Washer spray and wiper operation	- Battery performance
• Inspect automatic transmission fluid level (if equipped with a dipstick); consult Dealer for requirements		
• Inspect brake pads, shoes, rotors, drums, brake linings, hoses and parking brake		
• Inspect engine cooling system strength and hoses		
• Inspect exhaust system and heat shields		
• Inspect half-shaft dust boots, if equipped		
• Inspect steering linkage, ball joints, suspension, tie-rod ends, driveshaft and U-joints; lubricate if equipped with grease fittings		
• Inspect cabin air filter (if equipped)		

### Additional services may be performed at specific service visits, depending upon your "Time and Distance Selections" and "Maintenance Interval Selections" (consult your Owner's Guide for details):

• Replace cabin air filter (if equipped)	• Replace spark plugs
• Replace climate-controlled seat filter (if equipped)	• Inspect accessory drive belt(s)
• Replace engine air filter	• Change automatic or manual transmission fluid
• Change engine coolant	• Change transfer case fluid (4WD vehicles)

### FMPP also includes coverage for 8 wear items as required, due to normal wear or defect:

• Brake pads and linings	• Engine belts, hoses and hose clamps	• Spark plugs
• Brake rotors	• Light bulbs (excludes LED lamps and headlamps)	• Wiper blades
• Clutch disc	• Shock absorbers	

AVAILABLE FORD MAINTENANCE PROTECTION PLANS Time and Distance Selections			CARS & TRUCKS AND DIESEL ENGINE VEHICLES		
			Maintenance Interval Selections		
			6 months/ 8,000 km	6 months/ 12,000 km	12 months/ 16,000 km
2 Year Plan	40,000 km	Maximum No. of Service Visits	5	4	2
	50,000 km		6	4	3
3 Year Plan	60,000 km	Maximum No. of Service Visits	7	6	3
	75,000 km		9	6	4
4 Year Plan	60,000 km	Maximum No. of Service Visits	8	8	4
	80,000 km		10	8	5
	100,000 km		12	8	6
	120,000 km		15	10	7
5 Year Plan	100,000 km	Maximum No. of Service Visits	12	10	6
	150,000 km		18	12	9
6 Year Plan	120,000 km	Maximum No. of Service Visits	15	12	7
	200,000 km		25	16	12
7 Year Plan	150,000 km	Maximum No. of Service Visits	18	14	9
	200,000 km		25	16	12

<sup>†</sup> Up to the maximum number of service visits included in the selected plan.

## THERE'S AN FMPP THAT IS RIGHT FOR YOU

In addition to FMPP for cars and trucks, FMPP is available on eligible Diesel vehicles and Cab & Chassis vehicles.

### FMPP – DIESEL VEHICLES

- Ford Power Stroke<sup>®</sup> Diesel vehicle owners can also benefit from the added convenience and peace of mind of a Ford prepaid maintenance plan! FMPP covers all required scheduled maintenance specifically for Ford diesel vehicles, as outlined in your vehicle's Owner's Guide Diesel Supplement plus 8 wear items.
- The fill up or top off of diesel exhaust fluid (DEF) is included in your FMPP, when it is part of an eligible maintenance scheduled service.
- See your Dealer for more details about FMPP designed especially for your diesel vehicle!

### FMPP – CAB AND CHASSIS VEHICLES

- FMPP is available on cab and chassis vehicles with a variety of time and distance selections tailored to Cab & Chassis customers.
- Covers all required scheduled maintenance as outlined in your vehicle's Owner's Guide plus 8 wear items. This added peace of mind is especially important for commercial customers by offering the ease of prepaid maintenance to help ensure a vehicle's best performance.
- Speak to your Dealer for more information regarding specific FMPP plan availability.